

Accessibility

Annual Status Report

2019

The **Township of Jocelyn** continues to make efforts to improve upon its provision of services to ensure the accessibility needs of persons with disabilities is met in a timely manner, consistent with the specific requirements of the Accessibility for Ontarians with Disabilities Act (AODA 2005) and its regulations.

In 2019, continued improvements and document availability was made to our municipal website. This has increased our ability to communicate with many of our residents – especially those facing mobility issues. Burn permits continue to be made available in a digital format to ease the burden of individuals with mobility issues. In 2020 the municipality will be providing municipal tax bills online in an email format to assist ratepayers with visual and mobility issues. As an ongoing measure, we continue to offer online payments of fees and taxes to the municipality. Additional financial entities have opted in to this process this year.

We will endeavour to upgrade our website with more content and ensure it is available for access in as user-friendly approach as possible.

December 28, 2019